



WISAL HAIDER

IT ENGINEER

CONTACT

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13a Street, AL Muteena

[LinkedIn Profile](#)

EDUCATION

2019-2023

Federal Urdu University

- BS Computer science

2017-2018

Punjab Group of Colleges

- PRE-Engineering

SKILLS

- Computer Networking
- System Administration
- Technical Support
- Virtualization
- Software Installation
- Hardware Installation
- Troubleshooting
- Maintenance
- MAC OS
- Windows
- TCP/IP
- Server Support
- Recovery and Backup
- Active Directory
- Microsoft 365

LANGUAGES

- English (Fluent)
- Urdu (Fluent)
- Saraiki(Native)

PROFILE

A professional IT professional with 4+ years of experience in managing and optimizing IT systems. Skilled in administration, network configuration, software and hardware installation and management. Demonstrate the ability to solve problems, improve physical performance, and perform tasks effectively. Strong problem-solving skills and a commitment to following industry trends.

WORK EXPERIENCE

Gourmet News Network

7/ 2023 - 8/ 2024

IT Engineer

- As an IT Engineer, I have a background in troubleshooting, configuring and managing complex IT systems. With my hardware and software expertise, I can diagnose and resolve a variety of operational issues
- Hosting Sophos Firewall XG210 for failover and balancing
- Configuring Mikrotik routers for DHCP servers and bandwidth limitations
- Configuring ESXI server to host virtual machine
- Configuring PABX elastix server for IP telephony
- Apple Mac support software, OS installation and troubleshooting

NEO News HD

03/2022 - 7/2023

System Support Engineer

- As a support specialist, provide expert support and troubleshoot hardware, software and network issues
- Manage Accounts and policies for Windows Server 2008
- Manage IP Camera Configuration and Setup and Troubleshooting
- Printer and Scanner Configuration and Troubleshooting > Install Network Cables and Devices and set up and manage routers (e.g., Cisco ISR, Mikrotik) for optimal data flow and connectivity

Roze News

System Support Engineer

1/ 2020 - 2/2022

- introduced prompt technical help, attaining a ninety five% first-contact decision rate.
- Documented troubleshooting approaches and solutions.
- CCTV Integration: Design and integrate CCTV camera systems for surveillance and monitoring.
- VPN Setup: Configure site-to-site VPNs for secure remote connectivity and data access.

COURSES/TRAINING

- Microsoft Azure Application
- CompTIA a+
- MCSA
- CCNA ESSENTIAL
- MICROSOFT SUITE